



M25 Crash Course - Terms and Conditions

Last update: 19 March 2025

1. Definitions

The following terminology applies to these Terms and Conditions:

- General Definitions are available in our General website terms and conditions [HERE](#)
- Additional Definitions:

"The Partnership", "Ourselves", "We", "Our" and "Us", refers to our UK Business Partnership "Easy7". Easy7 is a partnership between Minnah Kandeil, Ladislav Lebel and Hanin Kandeil.

"Student" refers to the student who will be attending the crash course.

2. Exam Crash Course Pass Terms and Conditions

2.1 - **Passes**

The online Easy7 Exam Crash Courses are accessible through the purchase of "Day Passes" (access to a selection of topics), "SL Passes" (access to all Standard Level Crash Course sessions), "HL Passes" (access to all Higher Level Crash Course sessions), and "Full Passes" (access to all Crash Course Sessions). Hence, the student is only allowed to attend the parts of the crash course for which their purchased pass entitles them access to.

Our Exam Crash Courses do not guarantee the student's academic success. However, they provide the help needed to improve their exam performance.

2.1.1 - In principle, a "Day Pass" gives you access to the (sub)topics scheduled for a given day of Crash Course according to the schedule published on March 17 for Biology and April 7 for Chemistry. For example, if you purchase a day pass for Day x of Biology and the schedule shows that topics 1, 2 and 3 are covered for that day, you will get access to Zoom, recordings, slides and resources for those topics specifically.

2.1.2 - In the event that the instructor covers the topics faster or slower than scheduled, a day pass holder will be informed if the topics that they have signed up for will be covered earlier or later than originally scheduled. E.g if a passholder buys a pass for Day 3 for Chemistry, but Day 1 and 2 topics took longer than scheduled to teach, the passholder will be invited to join the Zoom session as soon as the teaching for Day 1 and 2 topics are finished (that could be later during Day 3 or on Day 4). In this instance, the day 3 passholder will not be able to join for the topics originally scheduled for Day 1 & 2 even though some of them might be taught on "day 3". In summary, the "day pass" gives the student access to a specific selection of topics and they are able to access the Zoom session at the time which those topics are covered.

2.2 - Pass conditions

2.2.1 - A "Pass" gives you access to the link(s) to the live online meeting(s), the recording(s) of the live online meeting(s), and additional resources.

2.2.2 - The "Pass" is intended for the client/student ONLY. Only the passholder has access to everything mentioned in 2.2.1; the Crash Course and all its contents are only available to the client and should not be shared or distributed to any third-parties. It is forbidden for any third-party non-passholder to attend the crash course meetings via ANY medium.

2.2.3 - Any redistribution/reselling of any of the original work from sessions and materials is strictly forbidden and is punishable by law. Original work refers to anything provided in 2.2.1 that was originally created by us.

2.2.4 - If there is sufficient evidence to suggest that the client/student is violating any of these conditions, their pass will be revoked and will receive no refund.

2.2.5- All Crash Course Passes and the access to everything mentioned in 2.2.1 will **expire 2 years from the date originally purchased.**

2.2.6 - A day pass costs 63 GBP and has approximately 7 hours and 30 minutes of teaching. Hence, the per-hour cost is approximately 8.40 GBP per hour.

2.2.7 - A SL Pass costs 135 GBP and has approximately 23 hours and 30 minutes of teaching. Hence, the per-hour cost is approximately 6 GBP per hour.

2.2.8 - A HL Pass costs 145 GBP and has approximately 15 hours of teaching. Hence, the per-hour cost is approximately 9.67 GBP per hour.

2.2.9 - A Full Pass costs 205 GBP and has approximately 37 hours and 30 minutes of teaching. Hence, the per-hour cost is approximately 5.46 GBP per hour.

2.3 - Cancellations, Refund, and Rescheduling Policy

2.3.1 - General Policy: NO Cancellations or Refunds will be issued during the M24 Crash Course for ANY pass. Once you have purchased a pass you will not be able to request cancellations or refunds.

2.3.2 - If you accidentally purchase a “Day Pass” for the wrong date, you may request to switch dates by emailing info@easy7ibsciences.com at least 24h before the time of the new date you would like to be changed to. If you request anytime after that, you will be invoiced a 10 GBP late fee and will only gain access to the new meeting once that fee is paid.

2.3.3- If you accidentally purchase the wrong pass and would like to upgrade your Pass you MUST request a change by email to info@easy7ibsciences.com by the 20th of March 2025 at 10:00 GMT. You will receive an invoice where you will pay the difference. Once the payment has gone through, your pass will be changed . If you would like to switch to a cheaper Pass, you will not be reimbursed the difference. If you email us anytime after 20/03/2025 10AM GMT, a 10% charge will be added to your invoice regardless of whether you are changing from a cheaper pass to a more expensive one or switching to a cheaper pass from a more expensive one.

2.3.4 - In the event that we cancel all or part of the Exam Crash Course and provide no rescheduled date or a recording of the corresponding topics, the Client will be refunded the full amount of what they have paid for the part of the Crash Course that has been cancelled. If a Crash Course day is partially cancelled, the client will be refunded for the cancelled hours according to the following rates (£9 per hour for a Day Pass, £6.43 per hour for an SL Pass, £10.36 per hour for an HL Pass, and £5.86 per hour for a Full pass)

2.3.5 - All entitled and approved refunds will be processed within 14 business days.

2.4 - Promotional materials

2.4.1 - By providing feedback or responding to feedback forms you grant Easy7 the right to use your comments and feedback for marketing, promotional and advertising purposes with the right to remain anonymous.

2.4.2 - Easy7 have the right to use any recordings from the Crash Course for marketing, promotional and advertising purposes.

3. Student Code of Conduct

3.1 - **Exam Crash Course Sessions**

3.1.1 - Exam Crash Course Sessions will be interactive. Hence, students will be able to communicate with tutors and other students in the online meetings orally or through written messages. Students will also be able to communicate to our tutors via email.

3.1.2 - We expect all parties (tutors and students) engaging in any form of communication as defined in 3.1.1 to ALWAYS communicate with respectful language and tone. Easy7 will not tolerate ANY form of aggression, hate speech, or disrespectful behaviour from students towards our tutors or towards other students.

3.1.3 - Students can report disrespectful behaviour by messaging the tutor during the meeting or emailing info@easy7ibsciences.com

3.1.4 - Any flagged behaviour will be reviewed by Us and if deemed inappropriate will result in revoking of their access to Easy7 services including the Crash Course.

4. Relationship to the International Baccalaureate Organization (IBO)

4.1 - **Disclaimer**

4.1.1 - We are a group of IB alumni, however we are in no way associated with or acting on behalf of the IB / IBO. Easy7 is a partnership. We are not affiliated, associated, authorized, endorsed by, or in any way officially connected to the IBO.